

FOR IMMEDIATE RELEASE**Gartner Presents Burning Issues in IT Operations and Infrastructure via Aperture's Data Center Best Practices Webcast Series**

Stamford, CT, March 25, 2004 – Aperture, the global provider of enterprise software solutions enabling organizations to strategically manage their business infrastructure, continued their Data Center Best Practices Webcast Series with, "*IT Operations and Infrastructure: Burning Issues and Advice*." This one-hour seminar, featured Gartner Group Vice President and Distinguished Analyst Donna Scott, who addressed the burning issues facing IT Service Management. She provided advice on running IT operations as a business and maturing IT operational processes, including change, problem, and configuration management.

The webcast specifically targeted IT Executives and Data Center Management Professionals who are looking to evolve their IT Operations successfully from component management towards end-to-end service management, encompassing business applications and their underlying infrastructure. Ms. Scott presented strategic recommendations for developing an effective IT Operations architecture that brings together the organization, processes, and tools necessary to deliver on service goals.

At the close of the webcast, Steve Yellen, Director of Product Marketing at Aperture, illustrated the value that Aperture VISTA brings to resolving the issues Ms. Scott addressed. Aperture VISTA is an enterprise software solution that transforms the way companies operate their data centers. Through the use of innovative visualization and work-process technologies, Aperture VISTA™ increases operational efficiency and promotes higher service levels by automating manual processes within the data center infrastructure.

A recorded version of the webcast is available on the Aperture Web site at http://www.aperture.com/about/gartner_webcast.html.

Ms. Scott is responsible for real-time infrastructure, business availability and business continuity/disaster recovery at Gartner. She focuses on best practices for IT Operations management and architecture, end-to-end IT service management, and 24x7 availability.

About Aperture

Aperture is a global provider of enterprise software solutions that enable organizations around the world to strategically manage their business infrastructure. With Aperture solutions, companies increase operational efficiency and make better business decisions. Aperture software solutions utilize advanced visualization and work-process technology to help organizations optimize their infrastructure. Founded in 1987, Aperture is headquartered in Stamford, CT, with offices and partners located worldwide. For more information, please go to: <http://www.aperture.com>



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