

FOR IMMEDIATE RELEASE**Aperture VISTA™ Bolsters Remedy® Change Management to Offer Customers Integrated Solution for Managing the Data Center.**

Stamford, CT, March 1, 2004 – Aperture Technologies, Inc., the global provider of enterprise software solutions enabling organizations to strategically manage their business infrastructure, announced today their partnership with Remedy®, a provider of service management software that enables organizations to automate and manage internal and external service and support processes. As a member of the Remedy Technology Alliance Partner program, Aperture will integrate the Aperture VISTA™ work process for data center moves, adds and changes with the Change Management component of Remedy's IT Service Management suite of products to offer customers an integrated solution for managing change in their data center(s). Remedy customers will use Remedy as their single point-of-entry for requests for data center changes, and Aperture VISTA will manage the detailed work processes for change in the physical environment.

"IT customers are driven by demands for improving the availability and reliability of the solutions they provide without increasing their overhead," says Brad Zehring, Director of Product Management for Aperture. "An integrated process for managing change in the data center is key to achieving their goals. By integrating Aperture VISTA with Remedy Change Management, we provide a comprehensive solution that leverages Remedy's market leadership in business change management process with Aperture VISTA's unique strengths in visual management of critical processes within the physical infrastructure of the data center."

Aperture VISTA is a management system designed to provide the IT organization with a clear view into the complex environment of the data center. Aperture VISTA provides a structured process to manage the overall physical environment of the data center, including equipment, space, power, environmentals and network connectivity. Aperture VISTA assists the IT organization in fully documenting the configuration of the data center physical infrastructure in a visual repository and integrating that repository with an automated process (change) manage system - all through a central Web portal.

The Remedy Module for Aperture VISTA integrates critical work processes for managing moves, additions and changes in the physical infrastructure of the data center within the context of Remedy Change Management. It provides the end user of IT systems and services with a single interface within Remedy Change Management. Requests for data center changes are automatically passed from Remedy to Aperture VISTA, which manages the detailed visual work process required for planning and provisioning space, network, and power.

The Remedy Module for Aperture VISTA accepts requests from Remedy Change Management and then maintains synchronized request status within Remedy and Aperture VISTA. This guarantees delivery regardless of the availability of either application.

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“Many of our customers have inquired about the ability to integrate with their already existing Remedy applications,” Harold Feinleib, Founder and Chairman of Aperture. “With VISTA, we have successfully addressed this concern and while continuing to utilize Remedy, they can simultaneously track and manage their data center infrastructure.”

About Aperture

Aperture is a global provider of enterprise software solutions that enable organizations around the world to strategically manage their business infrastructure. With Aperture solutions, companies increase operational efficiency and make better business decisions. Aperture software solutions utilize advanced visualization and work-process technology to help organizations optimize their infrastructure. Founded in 1987, Aperture is headquartered in Stamford, CT, with offices and partners located worldwide. For more information, please go to: <http://www.aperture.com>

About Remedy

Remedy®, a BMC Software company headquartered in Mountain View, California, provides Service Management software that enables organizations to automate and manage internal and external service and support processes. The Company's out-of-the-box, best practice applications help customers align service and support with their unique and changing business objectives. <http://www.remedy.com>

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